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BEFORE YOU ARRIVE

Address

59068 Douglas Ln, Yucca Valley, CA 92284

Directions

- From I-10 stay on Highway 62 through Yucca Valley (30 miles)
- Once you see the Home Depot and Wal-Mart it's the next light after that, Yucca Mesa (about 1/2 mile away)
- Turn LEFT onto Yucca Mesa and go 1 mile till you see Douglas after cresting a hill.
- Turn LEFT onto Douglas Rd and go a quarter mile and you'll see Mojave Rosa on your RIGHT

Parking

Please park to the left side of the driveway. The turn is too tight and the potential to drive off the edge is too great. The maximum amount of cars allowed is 4.

Arrival

We run a self-check in process where no one will meet you. You'll find a lockbox on the column beside the outdoor fireplace. The key opens the front door directly across from the fireplace on the covered patio.

To access the lock box, simply pull down the cover and roll the combination lock until it shows the code that you have been provided. Then press down on the latch to the left. Once you have the key, shut the lock box and spin the combination dials to mask the code. Please close the cover.

Check In / Check Out

Check-in time is **4pm**.

Check out time is **11am**.

Guests

No more than the contracted number of people may be on the property during your stay. If you want to invite more guests, you must first write to us for permission.

This helps us manage expectations for our cleaners and the impact on the house.

Please see more information in our message thread online.

Weather Information

The best source of local weather forecasts can be found at www.WeatherUnderground.com using Yucca Valley, CA as your location.

You can also use Weather Underground to look back historically to past years' temperatures to gauge wither for you future stay.

CONTACT INFORMATION

Please call or text us at: **(760) 624-8481**

If it's after 11pm please call several times in a row, we'll wake up.

If you have any issues or concerns whatsoever after you check in, from cleanliness, operations, etc, please contact us immediately and we will do our best to remedy this for you. We want to make sure you have an amazing time!

IMPORTANT INFORMATION

Internet Access / Wi-Fi Password

Network: **MySpectrum**
Password: **olivetruck672**

Given the few options we have for internet out here, expect download rates of at most 20 MB and upload rates of about 5 MB. Speeds vary based on the time of day and the network traffic in the area.

By accessing the Internet via our network, you're agreeing to the Internet Usage and Liabilities listed in the General Policies section.

Noise

Please be considerate of the neighbors and keep music and voices at a respectful volume. There is a strict noise ordinance of **no amplified music or loud noises after 10pm.**

If we get complaints from neighbors it could be grounds for immediate eviction..

Smoking

Smoking is not allowed inside the house or within 15 feet of any open door. If you are a smoker, plan to smoke outside and well away from open doors and plan to provide your own ashtray. Butts thrown on the ground are not appreciated and subject to excessive cleaning fines

Dogs

Dogs may be allowed, but guests must first contact us for a discussion. We understand that many people do not want to leave their dogs behind when they go

on vacation. We are open to having dogs stay, so long as their owners are sensitive to and understand some basic issues, and pay a small fee here.

www.thecohostcompany.com/dogfee

We will set out a “pet basket” with gray sheets to lay over any rugs, furniture or beds your dog might sit on to reduce dirt /shedding damage. The basket also offers gray towels, wet wipes, a lint roller, pick up bags, a flashlight and cactus kit for use while you are staying. Please do not take any items with you as we will need these items for other guests with pets.

If your dog has an accident inside (we know it happens) please let us know immediately so we can properly deep clean it.

By Request

If you need a rollaway bed, pack and play, high chair, or child utensils please send us a message as these items are by request only.

Items Sent to the House

If you need to send an item to the house please let us know and we'll give you our address so we can deliver it. Sometimes the mail can take a few days longer given out remote location and we'd hate for another guest to receive your package.

Social Media

If you plan on sharing your experience on social media, please mention and tag us! We love re-posting our favorite renter photos too.

[@mojaverosa](https://www.instagram.com/mojaverosa)

[@thecohostcompany](https://www.instagram.com/thecohostcompany)

Wildlife

If you sit still outdoors, you may soon become aware of some of our high desert critters. Most of them are harmless but keep your eyes open for rattlesnakes, coyotes, and scorpions. Rattlesnakes are inactive from late fall to early spring, but in warm weather it's a good idea to make a little noise with your feet as you wander the property; that will help alert them to your approach and let them retreat. After all, they want to meet you even less than you want to meet them!

If you bring a dog, be aware that small dogs especially need to be monitored to make sure they stay safe from snakes and other animals like coyotes or bobcats. Please do not leave out any food for birds and animals.

We have never seen a rattlesnake on the property but there's still a chance you could come across one.

If you do see a rattlesnake, there is a local snake relocation expert that can remove them safely. She's a badass. We also have others if she's unavailable.



Dani 707-696-4691

www.facebook.com/highdesertreptilerelocation

KITCHEN & LAUNDRY

Garbage Disposal

Please use the kitchen sink garbage disposal sparingly. Any solids should first be scraped in the trash, then rinsed into the disposal after. Please do not dispose of heavy solids in disposal or any toilets.

Washer + Dryer

There is a washer and dryer in the first-floor laundry room for your use.

Makeup Remover Washcloth + Towelettes

There are black washcloths and disposable towelettes in the bathrooms for removing makeup. Please do not flush the towelettes down the toilets and please do not use any other towels to remove makeup.

Refrigeration

When arriving to the house, you'll notice the fridge is left empty for our guests. If you fill it up to full with warm items, such as beer and drinks, it may take up to 12 hours to cool.

KITCHEN ITEMS

9x13 glass metal casserole dish	Long handle lighter
Basting brush	Martini glasses
Beverage Pitcher	Measuring cups
Blender	Measuring spoons
Bottle openers	Microwave
Bowls/Plates	Mixing bowls
Can opener	Moscow Mules
Cheese grater	Muffin tins
Coffee beans	Oven mitt
Coffee grinder	Paper Towels
Coffee Maker – Keurig & French Press	Peeler
Coffee mugs	Pots and Pans
Cookie sheet	Silverware
Cutting boards	Spatulas
Dish Soap	Strainers
Drinking glasses	Tea pot/Kettle
Filtered Water — Brita Pitcher	Toaster
Grill utensils	Tongs
Hand soap	Trash bags
Knife Set	Tupperware with lids
Knife Sharpener	Wine glasses
Ladle Spoon	Wine bottle opener
Large Serving bowls	Wisk
Lemon squeezer	Wooden serving Spoons and Forks

HEATING & COOLING

Thermostat

The thermostat is located in the hallway by the bathroom. The mode button allows you to change from HEAT to COOL. *Please turn the unit to 80 in the summer and 65 in the winter when checking out or not using the system.*

INDOOR ENTERTAINMENT

Reading Material

An assortment of magazines are available in the living room and other places in the house.

TV

The living room remote is labeled “inside tv,” Press the RED power button on the top left of the remote. Ignore the “scan channel” or “no signal” prompt on the static screen.

Press the round MENU button (located top left of the circle), toggle with the 4 arrows and press OK to choose a program or choose a program directly above the center circle on remote.



Alexa Echo Dot

There is no longer echo dots.

OUTDOOR ENTERTAINMENT & INFORMATION

Hot Tub

- Remove and store the hot tub cover while in use.
- Temperature, lights, and bubbles can be adjusted using the control panel.
- Please do not bring any glass into the hot tub
- Turkish towels for the hot tub can be found on the shelf in the bathroom. *Please do not use bath towels outside.*
- Turn the hot tub down to 95. No need to turn the hot tub off when you're done - we leave the hot tub running 24/7 (*it actually saves energy that way*).

Just so you are not surprised, our spa service technician is typically on the property **Mondays** and **Thursdays**. Your cooperation is appreciated for this important service.

In consideration of other renters, please shower prior to using the hot tub. Also, please try to not introduce pebbles from your feet into the hot tub. It creates problems for us in terms of cleaning.

Cowboy Tub

We have an 8' Cowboy Tub for your summer enjoyment. You can locate the hose near the side of the house. Use the provided clip to keep the hose steady while filling. You can fill it up as high as you want and enjoy it during your stay. *The cowboy tub is meant to only be filled once during your stay.* Turkish towels for use with the cowboy tub can be found in the basket across from the first bedroom. *Please do not use bath towels outside.*

Patio TV

The ROKU remote for the outside TV is on the black console table under the living room TV. The remote is labeled "outside tv." Press the RED power button on the top center of the remote.

Press the HOME button (house icon), toggle with the 4 arrows and press OK for a program or choose any of the programs at the bottom of remote: NETFLIX, hulu, sling, NOW.

You will need to sign in with an account. *Please remember to sign out of any accounts you may have signed into on the device*

If the TV does not work, please check the GFI outlet by the bbq. Press RESET if it has tripped



Mexican Blankets

A selection of blankets are stored either in the night stands in front bedroom or on the corner poof of the back bedroom. These blankets only are for outdoor use. *All other blankets and bedding should remain in the house.*

Drones

You may fly a drone on the property, but *never* into neighboring properties.

HOUSE SYSTEMS

Electrical

The main electrical panel is located behind the kitchen, around the back of the AC unit. Open the panel if you need to look for a tripped breaker or to shut off power to the house in an emergency.

Water Shutoff

Please be cognizant of your water use and remember it's scarcity in this desert environment. In case of emergency, the main water shut-off is located at the end of the driveway by the street.

Septic System

The toilets, sinks and showers connect to a septic system. Avoid solids, oils and chemicals in general. Specifically, please do not put any of the following into the toilets, sinks, or garbage disposal.

- Personal hygiene products or makeup wipes
- Baby wipes
- Coffee grounds
- Egg shells
- Any bleach-based product
- Cooking fats and bacon grease

MISCELLANEOUS INFORMATION

Candles

Wax candles are not permitted anywhere on the property. *Spilled wax is extremely hard to clean up.*

Furniture

Please do not take furniture from inside the house and use it outside. If for some reason you rearrange any of the furniture, you are responsible for returning it to where it was located when you arrived. Our cleaners are unable to move heavy furniture back.

Lost and Found

Left something behind? No worries! We charge \$35 for shipping and handling back. Just send us a note about your lost item and we will let you know if our cleaners found it. Then you can let us know where you want it sent to and by what shipping service. Payments for this service are handled via PayPal.

Washer and Dryer

A washer and dryer are available to guests. The machines are located across from the bathroom.

The dryer doesn't always keep up with our cleaning schedule; so sometimes we must leave laundry in the dryer. If you would like to use the washer & dryer, please put the clean laundry in the basket provided (no need to fold). *And please don't use the towels and sheets because we need them for our next guests!*

If you need more towels or sheets, please contact us at 760-624-8481.

Coffee

A Keurig and a French Press are available for your enjoyment.

ADDITIONAL AMENITIES

Visit this link for our additional amenities (yoga, sound bath, photographers, etc).

www.thecohostcompany.com/extras



LOCAL AREA INFORMATION

Visit this link for our local recommendations (restaurants, bars, sightseeing, etc.)

www.thecohostcompany.com/localinfo



SAFETY INFORMATION

First-Aid Kit

You'll find first aid kits located in the bathroom vanity cabinet.

Cactus Needles

Cacti may look soft and fuzzy, but those needles are sharp. If you get stuck, a cactus kit with tweezers and magnifying glass are provided in the bathroom top drawer on the left.

Fire Extinguisher

A fire extinguisher can be found under the kitchen sink and beside the barbecue grill.

Electrical

The electrical panel is located behind the house next to the HVAC unit.

Open the panel if you need to look for a tripped breaker or to shut off power to the house in an emergency.

GFI outlets: some electrical outlets in the kitchen area and bathrooms have ground fault interrupters. If one of these outlets is not working, you can re-activate it by pressing the Reset button in the middle of the outlet .

Water

Please be cognizant of your use of water by remembering its scarcity in this desert environment. *In case of emergency, there is a shutoff valve at the end of the driveway.* Look for a green plastic plate on the ground. Remove the plate and turn the handle perpendicular to the water line to shut off water to the house.

EMERGENCY

Emergency Calls

County: San Bernardino

Address: 59068 Douglas Lane, Yucca Valley, CA 92284

Closest cross-streets: Yucca Mesa Road and Douglas Lane

If you call 9-1-1 on your cell phone, you will need to tell the operator this address.

Medical Care

Hi-Desert Medical Center in Joshua Tree has an emergency room: (760) 366-3711
6601 White Feather Rd, Joshua Tree, CA 92252

Poison Control

1.800.222.1222 — available 24/7

Animal Hospital

Beaumont Animal Clinic
(951) 849-9955

5769 Buena Suerte Rd, Yucca Valley, CA 92284

VCA Yucca Valley Animal Hospital
(760) 365-0641

57185 Twentynine Palms Highway, Yucca Valley, CA 92284

Power Failure

If you experience a power failure, you will first want to assess whether the failure is limited to our property or extends to other homes in the area. Given the limited number of visible neighbors this may be difficult to determine. If you can't immediately determine the scope of the outage we suggest that you text us a message about the outage to (760) 624-8481. We can go online to see if our utility company is reporting an area outage.

If you think the outage may be limited to our property, you should start checking the breakers to see if any have tripped. (See **Electrical box shutoff** under **Safety Information**.)

GENERAL POLICIES

Property Rules

- We're in a wildfire hazard zone - please do not light open flames of any kind outdoors, especially when it's windy. *Please absolutely no candles or tossing lit cigarettes.*
- Please respect the neighbors. Between the quiet hours of 10pm - 8am, do not play amplified music or make loud noises of any kind.
- Pick up any trash, particularly when turning in at night. Loose trash can easily be blown into the open desert by the wind.
- Please do not take indoor furniture outside. *The only furniture that is suitable for outdoor use will be outside when you arrive.*
- Please do not use bedroom blankets outside. *Mexican blankets are provided for outdoor use.*

Maximum Occupancy

The number of people who may be at the property at any one time is the same number of renters stated on the reservation confirmation. In other words – no non-renting guests are permitted.

*If you would like to invite guests over for drinks or dinner **you must receive permission ahead of time from us.*** No more than two cars are allowed on the property at a time without permission. Cars may only be parked in designated parking areas – never alongside the roads/drives. *If you need to vary from any of these occupancy and/or parking requirements **you must receive permission ahead of time from us.***

Violation of these rules could result in loss of your deposit or a cancellation of your reservation resulting in eviction. We plan ahead for our cleaners, our neighbors, and base the added rates on the impact from the added guests.

Cancellation Policy

Airbnb – The renter is entitled to a 50% refund up until 7 days prior to arrival, except fees. Due to high demand if the renter cancels less than 7 days in advance, the nightly rate for the nights not spent are not refunded. If the renter arrives and decides to leave early, the nightly rate for the nights not spent are not refunded. The cleaning fee and taxes will always be refunded if the renter did not check in. All Airbnb service fees are non-refundable.

Internet Usage and Liabilities

An illegal or abusive use the Internet access is not allowed. In particular, it is not allowed:

- to send information and data of a commercial nature and /or for marketing purposes to third parties without being requested to do so (spamming),
- to use peer-to-peer networks if up- or downloading of copyright-protected intellectual property with or without the knowledge of the owner is intended;
- to spread and distribute illegal or immoral content and data;
- to use applications which could destroy or change the physical or logical structure of our equipment or network.

In case of non-compliance with the above obligations or in case of any other illegal action, the renter shall be liable for damages. The renter has in particular to indemnify and hold harmless us from any third party claims on first demand and, in case we settles any damages itself for avoiding further damages to compensate us for all damages incurred (including costs of legal advice and defense).

We are not responsible for any damages renters sustain while using Internet access with their own Internet devices. The renters must have their own spyware/ virus protection or data security, etc.

Photo Shoots

Photo shoots *are not permitted without written permission*

Special Events

Special events such as weddings and parties *are not permitted without written permission*

Owner Access

The renter shall allow us to access to the property for purposes of repairs and inspection if required. We shall exercise this right of access in a reasonable manner.

Unavailability

If for any reason beyond our control, the house is unavailable, we may cancel the rental agreement and a full refund of all fees paid will be made.

Deposit

We may withhold all or part of the deposit if any of the general policies are broken.

Cause for withholding deposit funds include, but are not limited to, the following:

- | | |
|--|--|
| • Missing items requiring replacement (including keys) | • Evidence of more persons using the property than were authorized |
| • Damage to the premises or contents | • Unauthorized late check-out |
| • Excessive cleaning required | • Unauthorized early check-in |
| • Lingering smell of tobacco smoke | • Illegal use of the internet provided |
| • Charges for mailing personal items left behind | • Trespassing |
| | • Smoke damage will be a \$500 fee for cleanup |

WHEN YOU DEPART

1. It is greatly appreciated if you will *try to leave things as close to how you found them when you arrived* – including the location of furniture.
2. Remove all of your personal items from the house (don't forget to check the drawers in the bedrooms and bathroom and under beds).
3. Place all dirty dishes in the dishwasher and run it.
4. Please ensure that the stove is off.
5. If you generate more trash than will fit in the trash containers inside the house, please pull out the liner bag, tie it tightly, place into the bins in the driveway.
6. If you have extra food that you don't want to take with you and you don't want it going to waste, our cleaner will happily make use of anything that you want to leave behind. *Please be sure that anything perishable is placed in the refrigerator.*
7. Pile all used towels, on the floor beside the washing machine.
8. Leave beds that were used *visibly unmade*.
9. Leave extra blankets that were used out and unfolded.
10. Ensure that all lights are off.
11. Turn off all audio/visual items.
12. Sign out of any accounts on the TV (Netflix, hulu, prime, sling,).
13. Lock all exterior doors and sliders.
14. *Please let us know if there is anything that you believe did not work properly or which may need our attention.*
15. Remember to come back soon!

If you enjoyed any of our towels, throws, or robes please check out our laminated sheet with all the House No 23 products in the binder.

Thank you from Mojave Rosa & The Cohost Company!